



Committee on Utilities & Telecommunications

**Tuesday, January 10, 2006
9:45 am – 11:45 am
404 HOB**

Action Packet

COMMITTEE MEETING REPORT
Utilities & Telecommunications Committee

1/10/2006 9:45:00AM

Location: 404 HOB

Attendance:

	<i>Present</i>	<i>Absent</i>	<i>Excused</i>
Kenneth Littlefield (Chair)	X		
Bob Allen			X
Thomas Anderson			X
Bruce Antone			X
Gustavo Barreiro	X		
Marti Coley	X		
Anitere Flores	X		
Denise Grimsley	X		
Bob Henriquez	X		
Randy Johnson	X		
Stan Jordan	X		
Arthenia Joyner	X		
David Mealor	X		
Dave Murzin	X		
Curtis Richardson	X		
Yolly Roberson			X
Shelley Vana	X		
Totals:	13	0	4

COMMITTEE MEETING REPORT

Utilities & Telecommunications Committee

1/10/2006 9:45:00AM

Location: 404 HOB

HB 45 : False or Misleading Electronic Mail

☒ *Favorable With Committee Substitute*

	Yea	Nay	No Vote	Absentee Yea	Absentee Nay
Bob Allen			X		
Thomas Anderson			X		
Bruce Antone			X		
Gustavo Barreiro		X			
Marti Coley	X				
Anitere Flores	X				
Denise Grimsley	X				
Bob Henriquez	X				
Randy Johnson	X				
Stan Jordan	X				
Arthenia Joyner	X				
David Mealor	X				
Dave Murzin	X				
Curtis Richardson	X				
Yolly Roberson			X		
Shelley Vana	X				
Kenneth Littlefield (Chair)	X				
Total Yeas: 12		Total Nays: 1			

Appearances:

HB 45

Richard Kip (Lobbyist) - Proponent
 American Electronics Association
 6530 Boca Del Mar Drive, #337
 Boca Raton Florida 33433
 Phone: (954) 695-5200

HB 45

Frank Messersmith (Lobbyist) - Information Only
 Florida Sheriffs Association
 2901 Lake Bradford Rd.
 Tallahassee Florida 32310
 Phone: (850) 576-5858

HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES

Amendment No. (for drafter's use only)

Bill No. 0045

COUNCIL/COMMITTEE ACTION

ADOPTED ___ (Y/N)
ADOPTED AS AMENDED ___ (Y/N)
ADOPTED W/O OBJECTION ___ (Y/N)
FAILED TO ADOPT ___ (Y/N)
WITHDRAWN ___ (Y/N)
OTHER ___

Council/Committee hearing bill: Utilities & Telecommunications
Committee

Representative Porth offered the following:

Amendment (with title amendment)

Remove lines 23-25 and insert:

668.606 Civil remedies; service or equipment provider
immunity.--

(2) This part does not create a cause of action or provide
for criminal charges against an interactive computer service,
customer premise equipment provider,

===== T I T L E A M E N D M E N T =====

Remove line 4 and insert:

criminal liability for certain carriers and equipment
providers whose equipment

000000

HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES

Amendment No. (for drafter's use only)

Bill No. 0045

COUNCIL/COMMITTEE ACTION

ADOPTED ☒ (Y/N)
ADOPTED AS AMENDED ☐ (Y/N)
ADOPTED W/O OBJECTION ☐ (Y/N)
FAILED TO ADOPT ☐ (Y/N)
WITHDRAWN ☐ (Y/N)
OTHER _____



Council/Committee hearing bill: Utilities & Telecommunications
Committee

Representative(s) Porth offered the following:

**Substitute Amendment for Amendment by Representative Porth
(with directory and title amendments)**

Remove line(s) 23-28 and insert:

668.606 Civil remedies; service provider immunity.--

(2) This part does not create a cause of action or provide
for criminal charges against an interactive computer service,
customer premise equipment provider, communications services
provider, telephone company, or cable provider whose equipment
is used to transport, handle, or retransmit a commercial
electronic mail message that violates s. 668.603.

===== T I T L E A M E N D M E N T =====

Remove line(s) 4 and insert:

criminal liability for certain carriers and equipment providers
whose equipment.

COMMITTEE MEETING REPORT
Utilities & Telecommunications Committee

1/10/2006 9:45:00AM

Location: 404 HOB

HB 249 : Florida 211 Network

☒ *Favorable With Committee Substitute*

	<i>Yea</i>	<i>Nay</i>	<i>No Vote</i>	<i>Absentee Yea</i>	<i>Absentee Nay</i>
Bob Allen			X		
Thomas Anderson			X		
Bruce Antone			X		
Gustavo Barreiro	X				
Marti Coley	X				
Anitere Flores	X				
Denise Grimsley	X				
Bob Henriquez	X				
Randy Johnson			X		
Stan Jordan	X				
Arthenia Joyner	X				
David Mealar	X				
Dave Murzin	X				
Curtis Richardson	X				
Yolly Roberson	X				
Shelley Vana	X				
Kenneth Littlefield (Chair)	X				
Total Yeas: 13 Total Nays: 0					

Appearances:

HB 249

Hank Osborne - Proponent

United Way - North Central Florida

Gainesville Florida 32607

Phone: (352) 331-2800

HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES

Amendment No. (for drafter's use only)

Bill No. 0249

COUNCIL/COMMITTEE ACTION

ADOPTED ☒ (Y/N)
ADOPTED AS AMENDED ☐ (Y/N)
ADOPTED W/O OBJECTION ☐ (Y/N)
FAILED TO ADOPT ☐ (Y/N)
WITHDRAWN ☐ (Y/N)
OTHER ☐

A

Council/Committee hearing bill: Utilities & Telecommunications
Committee

Representative(s) Jennings offered the following:

Amendment (with title amendment)

Remove everything after the enacting clause and insert:
Section 1. Section 408.918, Florida Statutes, is amended to
read:

408.918 Florida 211 Network; uniform certification
requirements.--

(1) The Legislature finds that a statewide Florida 211
Network would be of great benefit to Floridians, particularly in
times of disaster, and authorizes the planning, development,
and, subject to appropriations, the implementation of a
statewide Florida 211 Network, which shall serve as the single
point of coordination for information and referral for health
and human services. The objectives for establishing the Florida
211 Network shall be to:

(a) Provide comprehensive and cost-effective access to
health and human services information.

(b) Improve access to accurate information by simplifying
and enhancing state and local health and human services

HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES

Amendment No. (for drafter's use only)

23 information and referral systems and by fostering collaboration
24 among information and referral systems.

25 (c) Electronically connect local information and referral
26 systems to each other, to service providers, and to consumers of
27 information and referral services.

28 (d) Establish and promote standards for data collection
29 and for distributing information among state and local
30 organizations.

31 (e) Promote the use of a common dialing access code and
32 the visibility and public awareness of the availability of
33 information and referral services.

34 (f) Provide a management and administrative structure to
35 support the Florida 211 Network and establish technical
36 assistance, training, and support programs for information and
37 referral-service programs.

38 (g) Test methods for integrating information and referral
39 services with local and state health and human services programs
40 and for consolidating and streamlining eligibility and case
41 management processes.

42 (h) Provide access to standardized, comprehensive data to
43 assist in identifying gaps and needs in health and human
44 services programs.

45 (i) Provide a unified systems plan with a developed
46 platform, taxonomy, and standards for data management and
47 access.

48 (2) In order to participate in the Florida 211 Network, a
49 211 provider must be certified by the Agency for Health Care
50 Administration. The agency shall develop criteria for
51 certification, as recommended by the Florida Alliance of
52 Information and Referral Services, and shall adopt the criteria
53 as administrative rules.

HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES

Amendment No. (for drafter's use only)

54 (a) If any provider of information and referral services
55 or other entity leases a 211 number from a local exchange
56 company and is not certified by the agency, the agency shall,
57 after consultation with the local exchange company and the
58 Public Service Commission, request that the Federal
59 Communications Commission direct the local exchange company to
60 revoke the use of the 211 number.

61 (b) The agency shall seek the assistance and guidance of
62 the Public Service Commission and the Federal Communications
63 Commission in resolving any disputes arising over jurisdiction
64 related to 211 numbers.

65 (3)(a) The Florida 211 Network shall be expanded
66 statewide to provide services in each county. Each 211 provider
67 shall coordinate with each county emergency management agency in
68 the 211 service area to determine how the Florida 211 Network
69 may be used in the event of a disaster, including how a 211
70 provider will respond with information that is essential to
71 assisting individuals during a natural disaster.

72 (b) To implement the Florida 211 Network business plan,
73 the agency shall distribute to the Florida Alliance of
74 Information and Referral Services funds appropriated to the
75 agency to expand the Florida 211 Network statewide and to
76 enhance operations of existing 211 providers. The funds
77 distributed to the Florida Alliance of Information and Referral
78 Services shall be made available to 211 providers on a matching
79 basis, with each 211 provider required to provide \$1 for each \$1
80 provided to that 211 provider from state funds appropriated for
81 that purpose. At a minimum, the funds shall be used to achieve
82 statewide 211 coverage.

83 (c)1. No later than December 15, 2006, each 211 provider
84 that receives funding under this subsection shall report to the

HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES

Amendment No. (for drafter's use only)

85 Florida Alliance of Information and Referral Services the
86 expenditure of the state funds on a form developed by the
87 agency.

88 2. No later than January 1, 2007, the Florida Alliance of
89 Information and Referral Services shall provide a statewide
90 report to the agency which includes the individual reports and
91 aggregated data provided by the 211 providers.

92 3. No later than January 15, 2007, the agency shall
93 submit a report to the Governor, the President of the Senate,
94 and the Speaker of the House of Representatives detailing
95 expenditure of the funds appropriated to it for the purposes of
96 this subsection.

97 (4) As used in this section, the term "211 provider"
98 means an information and referral organization the primary
99 purpose of which is to maintain information about human service
100 resources in the community, supply descriptive information about
101 the agencies or organizations that offer services, and assist
102 consumers in accessing appropriate providers.

103 Section 2. The sum of \$5 million is appropriated for the
104 2006-2007 fiscal year from nonrecurring general revenue to the
105 Agency for Health Care Administration to fund the statewide
106 expansion of the Florida 211 Network to all counties and to
107 enhance the operations of existing 211 providers under s.
108 408.918, Florida Statutes, as amended by this act. Any funds
109 that are not encumbered for the 2006-2007 fiscal year shall
110 revert on June 30, 2007, and are reappropriated for the 2007-
111 2008 fiscal year for the same purposes.

112 Section 3. This act shall take effect upon becoming a law.
113
114

115 ===== T I T L E A M E N D M E N T =====

HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES

Amendment No. (for drafter's use only)

Remove everything before the enacting clause and insert:

A bill to be entitled

An act relating to the Florida 211 Network; amending s. 408.918, F.S.; requiring the Florida 211 Network to provide services in each county and to coordinate services with county emergency management agencies during disasters; providing requirements for distribution of state funds appropriated for such purposes; requiring local matching funds; requiring expenditure reports to the Florida Alliance of Information and Referral Services, the Agency for Health Care Administration, and the Legislature; defining the term "211 provider"; providing an appropriation; providing an effective date.

WHEREAS, the 2002 Legislature created the "Florida Health and Human Services Access Act" in sections 408.911-408.918, Florida Statutes, and

WHEREAS, the act "authorizes the planning, development, and, subject to appropriations, the implementation of a statewide Florida 211 Network, which shall serve as the single point of coordination for information and referral for health and human services" in section 408.918(1), Florida Statutes, and

WHEREAS, in order to participate in the Florida 211 Network, a 211 provider must be certified by the Agency for Health Care Administration under section 408.918(2), Florida Statutes, and

WHEREAS, 211 is the 911 telephone number for nonemergency health and human services and for crisis response information, is available in 36 counties, and represents 13.1 million people, or 77.5 percent of the state's population, and

HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES

Amendment No. (for drafter's use only)

WHEREAS, the Florida Alliance of Information and Referral Services is the statewide membership organization in which all 211 providers participate and which has drafted the Florida 211 Network business plan identifying the most efficient processes by which the Florida 211 Network should expand statewide, and

WHEREAS, 211 providers, who answer 3 million telephone inquiries about human services annually, have compiled information on thousands of human services programs across the state, and

WHEREAS, 211 call centers make it easier for 11 million Floridians to get the information they need to keep them out of emergency rooms, off government assistance, out of "deep-end" social services programs, safe from abuse, and in stable housing, and

WHEREAS, 211 call centers also help people find job training and assistance, elder care and child care, and before-school and after-school care that allow them to stay employed, and

WHEREAS, during the 2004 and 2005 hurricane seasons, 211 call centers provided critically needed support to many emergency operations centers, provided information to Floridians impacted by hurricanes, were instrumental in identifying unmet and emerging needs, and helped mobilize and manage volunteers, and

WHEREAS, 211 call centers will continue to be a critical part of recovery efforts, providing a connection to help for people whose lives have been dramatically affected by the 2005 hurricanes, NOW, THEREFORE,

HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES
Amendment No. (for drafter's use only)

Bill No. 0249

COUNCIL/COMMITTEE ACTION

ADOPTED 1 (Y/N)
ADOPTED AS AMENDED (Y/N)
ADOPTED W/O OBJECTION (Y/N)
FAILED TO ADOPT (Y/N)
WITHDRAWN (Y/N)
OTHER

A

Council/Committee hearing bill: Utilities & Telecommunications
Committee Utilities & Telecommunications Committee
Representative(s) Jennings offered the following:

Amendment to Amendment (1) by Representative Jennings

Remove line(s) 145-156 and insert:

is available in 42 counties, and represents 14.7 million people,
or 82.5 percent of the state's population, and

WHEREAS, the Florida Alliance of Information and Referral
Services is the statewide membership organization in which all
211 providers participate and which has drafted the Florida 211
Network business plan identifying the most efficient processes
by which the Florida 211 Network should expand statewide, and

WHEREAS, 211 providers have compiled information on thousands of
human services programs across the state, and

WHEREAS, 211 call centers make it easier for more than 14
million

HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES
Amendment No. (for drafter's use only)

Bill No. 0249

COUNCIL/COMMITTEE ACTION

ADOPTED (Y/N)
ADOPTED AS AMENDED (Y/N)
ADOPTED W/O OBJECTION (Y/N)
FAILED TO ADOPT (Y/N)
WITHDRAWN (Y/N)
OTHER



1 Council/Committee hearing bill: Utilities & Telecommunications
2 Committee

3 Representative(s) Jennings offered the following:

4
5 **Amendment to Amendment (1) by Representative Jennings**

6 Delete line(s) 24 and insert:

7
8 among information and referral systems-, including those serving
9 persons with disabilities and special health care needs.

COMMITTEE MEETING REPORT
Utilities & Telecommunications Committee

1/10/2006 9:45:00AM

Location: 404 HOB

Summary:

Utilities & Telecommunications Committee

Tuesday January 10, 2006 09:45 am

HB 45 Favorable With Committee Substitute

Yeas: 12 Nays: 1

HB 249 Favorable With Committee Substitute

Yeas: 13 Nays: 0